



## ACE Program Arctic Coverage Extension

The ACE Program is offered by Arctic Compressor, LLC (Manufacturer) to clients (Buyer), and is available for all new compressors and fill stations manufactured and sold by Arctic Compressor when used in breathing-air applications. The ACE Program provides extended warranty coverage for a period of either five (5) years from the date of product purchase **or** 500 hours of product operation, with coverage expiring upon whichever of the foregoing events occurs first. For **FEMA registered fire departments** providing municipal fire response services (Local, State, Tribal, Federal and DOD) the hour limit is doubled.

The ACE Program offers participating buyers two tiers of available coverage:

### Silver

Silver tier coverage provides the industry standard level of replacement on any and all defective parts on the product compressor block and air purification system only.

### Gold

Gold tier coverage provides the industry standard level of replacement on any and all defective product parts and components, including compressor block and air purification system parts covered under the Silver tier.

### What's Covered

	Silver	Gold
<b>Compressor Block</b>	✓	✓
<b>Filtration/purification system</b>	✓	✓
<b>Auto Drain</b>		✓
<b>Gauges</b>		✓
<b>Cabinet/enclosure</b>		✓
<b>Latches</b>		✓
<b>Switches</b>		✓
<b>Hour Meter</b>		✓

Please contact your authorized Arctic Compressor, LLC distributor for pricing details on Silver and Gold Tier ACE Program Coverage. If you have declined this coverage during the initial ordering process for your Arctic Compressor, LLC you may still contact your dealer within thirty (30) days from date of delivery to purchase this coverage.



**Limitations**

ACE Program Coverage is purchased for a specific product, based on that product's serial number. ACE Program Coverage is only valid for the product that it was purchased for, as identified on Manufacturer's invoice issued to the buyer. ACE Program Coverage cannot be used with multiple items. ACE Program Coverage is valid to the Buyer only and is non-transferable. This warranty is contingent upon Buyer's proper storage, installation, maintenance, and operation of the product in accordance with standard industry practices, and buyer's compliance with any and all specific recommendations of Arctic Compressor. Product must be installed by an authorized Arctic Compressor distributor for ACE Program Coverage to be effective. Annual preventative maintenance must be performed by an authorized Arctic Compressor distributor for ACE Program Coverage to remain in effect. Buyer's failure to comply with any maintenance schedules provided in product manuals shall void all coverage for defects under this warranty.

Coverage is contingent upon the Arctic product being "right sized" for the application. Total operation hours can not exceed the following:

Ownership Year	1	2	3	4	5
Maximum operation hours	100	200	300	400	500
Maximum operation Hours for Fire Departments	200	400	600	800	1000

This limited warranty shall not apply to and Arctic Compressor shall not be liable for:

- The effects of corrosion, erosion and normal wear and tear; or
- Damage due to fire, floods, acts of God, accidents, improper installation, abnormal or unattended operation, neglect or damage incurred in transit; or
- Repairs, replacements or adjustments to the product performed by the buyer or others without prior written approval from manufacturer; or
- Expendable materials, including but not limited to, filter cartridges, oil, and oil filters; or
- Products purchased or used outside of the United States.

**Warranty Service Claims**

Notice of any known defect shall be provided to Manufacturer in writing by mail within thirty (30) days of discovery during the warranty period. Buyer's written notification shall be mailed to the following address: Arctic Compressor, LLC, 431 Tower Avenue, Superior, WI 54880 or emailed to [warranty@arcticcompressor.com](mailto:warranty@arcticcompressor.com). Buyer's written notification shall identify the known defect, as well as identify the serial number, model number, and delivery date of the Product requiring warranty services. If requested by the Manufacturer, the defective Product or portion thereof must be promptly delivered to Manufacturer for inspection at Buyer's sole cost and expense. Buyer assumes all risk and liability that may arise from the use of the defective Product following the discovery of any alleged defect, and such use shall void this warranty.

**Disclaimer**

Upon expiration of Manufacturer's Limited Warranty, this warranty is Manufacturer's sole warranty and any and all other warranties, expressed or implied, including any warranties of merchantability and fitness for particular purpose, are hereby specifically excluded. Manufacturer's liability for any loss or damage arising out of, or resulting from, or in any way connected with the Product shall not exceed Buyer's purchase price for the particular Product upon which such liability is based, regardless of whether such liability arises in contract, tort or otherwise. In no event shall the Manufacturer be liable for incidental, consequential, indirect, special or punitive damages resulting from the use of the Product. Correction of any defect, in the manner and for the time period stated above, shall constitute fulfillment of all liabilities of Manufacturer.